



Refund/Cancellation Policy

Safe and responsible handling of firearms is the cornerstone in the development of all Latent Force training courses. Students can be taught proper gun safety but it is their attitude that determines if they make it part of their firearms handling ritual now and in the future.

We take the safety of our students and instructors very seriously and strictly enforce the 4 Latent Force Rules of Gun Safety from start to finish of all courses. All students must display the proper attitude at all times during both classroom and range activities. We have established a "3 Strikes" policy for the comfort, security and safety of all participants and instructors. Students that do not display the proper attitude concerning established range rules, basic firearms safety and the Latent Force 4 Cardinal Rules of Gun Safety, while attending a Latent Force course, will be subject to our policy. Acceptance of this policy is a requirement for all courses.

Course Fees and Deposits:

1. All deposits are non-refundable.
2. Deposit cannot be used towards future classes unless specified in this policy
3. Any student that is a no-show or chooses to withdraw from a course after the scheduled start time of the course will not be given a refund.
4. Only students that withdraw after the scheduled time of the course may be offered, at the sole discretion of the Chief/Lead Instructor based on extenuating circumstances, a credit for the remaining course fees, less deposit, to be used for any future Latent Force classes.
5. Students that No-Show for a class will be given no refund or credit for any fees or deposits paid.
6. No show is considered anyone arriving more than 15 minutes after the scheduled start time of class.
7. Any student that withdraws from a class more than 2 weeks prior to the scheduled start time will be issued a full refund of all course fees less deposit.
8. Deposit may be used for any class within 90 days of withdrawal.
9. Any student that withdraws from a course less than two weeks prior to the scheduled start time of the course will be issued a full course credit, less deposit, and is good towards future Latent Force courses.
10. All credits are good for 180 day from date of issue unless specified in this policy or a written exception is given.
11. Refunds will be issued within 10 business days of notification.
12. In the event a course is cancelled by Latent Force a full refund including deposit will be given.
13. In the event a reschedule of a course is required, due to circumstances beyond the control of Latent Force (i.e. forces of nature, emergencies, safety etc.), a full refund, less deposit, will be issued.
14. All Deposits will be good for future classes within 12 months of issue.



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3 Strikes Rules:

1. In the event that any student violates established range rules, basic firearm safety rules or the Latent Force 4 Cardinal Rules of Gun Safety the student will immediately be given a verbal warning and 1:1 coaching on the specified violation and explanation of the 3 Strikes Policy.
2. In the event that any student violates the established range rules, basic firearm safety rules or the Latent Force 4 Cardinal Rules of Gun Safety for a second time the student will immediately be given a verbal warning, removed from the firing line, and upon completion of the course of fire will be given a 1:1 coaching on the specified violation and explanation of the 3 Strikes Policy.
3. In the event that any student violates the established range rules, basic firearm safety rules or the Latent Force 4 Cardinal Rules of Gun Safety for a third time the student will immediately be given a verbal warning, removed from the firing line, and upon completion of the course of fire will be given a 1:1 coaching on the specified violation, the 3 Strikes Policy and removed from the class with no refund.
4. Students who demonstrate gross negligence or unsafe attitude, as determined by the Range Safety Officer (RSO), Chief/Lead Instructor and/or Range Staff, will be removed from the firing line immediately, given 1:1 coaching on the specified violation, instruction terminated and removed from the class. There will be no warnings, second chances or 3 Strikes for gross negligence. There will be no refunds when removed for gross negligence or unsafe attitude.
5. Students who are removed for gross negligence or unsafe attitude are eligible to attend future Latent Force classes as long as they have attended and passed a Latent Force remedial firearm course and deemed safe only by the Chief Instructor.
6. Students who are removed for the "3 Strikes" rule are eligible to attend future Latent Force classes as long as they pass a pre-qualification course and are deemed safe by the Chief Instructor. Attendance of a Latent Force remedial course is strongly suggested.
7. Any student that is removed from a class by the "3 Strikes" rule or gross negligence will have their instruction terminated, without a refund, at any time during the course if their conduct is not deemed satisfactory at the sole discretion of the staff. There will be no partial refunds for any course not completed due to the "3 Strikes" rule or gross negligence.
8. Acceptance of this policy is required prior to start of any course.

Student Name

Student Signature

Date